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REDUCING POVERTY.

Family Support & Connections

Preventing child welfare cases through connecting families to resources.

I first spoke with Bella when she called to self-refer her family for our Family Support & Connections program. Bella and her family had recently been evicted, and were staying with her parents temporarily. Bella's husband was trying to find a job, and the family was struggling to make ends meet with an elementary-aged child, twin toddlers, and a baby on the way.

Since that first phone call, I have helped Bella connect with daily necessities like diapers, clothes for the kids, job search costs, and transportation resources. I also helped her submit an application to a local income-based housing property. It had a long waitlist, but we figured it was worth a shot. When the baby was born, Bella invited me to visit her in the hospital. Later, I heard from Bella when the family's application made it to the top of the housing waitlist. They got an apartment!

Northwest Family Services was also able to connect them with Community Warehouse, where the family was provided furniture and household items to furnish their new place. Bella is now looking at CNA programs and other school options for her future.

- Northwest Family Services Staff Member

